



भा.कृ.अनु.प. – खरपतवार अनुसंधान निदेशालय

महाराजपुर, अधारताल, जबलपुर – 482004, (म. प्र.), भारत

ICAR- Directorate of Weed Research

Maharajpur, Adhartal, Jabalpur 482 004 (M.P.), INDIA

EPABX : +91-761-2353101, 2353934, Fax : +91-761 – 2353129

Gram : WEEDSCIENCE, Email : dirdwsr@icar.org.in



F.No.: 2-254/Estt./2017/

Dated the 10th November, 2017

NOTICE INVITING TENDER THROUGH E-PROCUREMENT

Online Bids are invited on behalf of **Director, ICAR – DWR, Jabalpur** from the interested firms under **two bids system for providing the JOB WORK CONTRACT FOR House Keeping & Sanitation** at ICAR – Directorate of Weed Research, Jabalpur – 482004.

Manual bids shall not be entertained.

Tender documents may be downloaded from e-Procurement website of CPPP <https://eprocure.gov.in/eprocure/app> as per the schedule as given in **CRITICAL DATE SHEET** as under:

CRITICAL DATE SHEET

Tender No.	F.No. 2-254/Estt./2017
Date and Time for Issue/Publishing	10.11.2017, 05.30 P.M.
Document Download/Sale Start Date and Time	10.11.2017, 05.30 P.M.
Bid Submission Start Date and Time	10.11.2017, 05.30 P.M.
Pre – Bid Meeting	15.11.2017, 11.00 A.M.
Bid Submission End Date and Time	05.12.2017, 03.00 PM
Date and Time for Opening of Bids	06.12.2017, 03.00 PM
Address for Communication	Director, ICAR – Directorate of Weed Research Maharajpur, Adhartal, Jabalpur, Madhya Pradesh – 482004

Sd/-

Administrative Officer

General Information and instructions & other terms & conditions of the Contract

CHART OF DUTIES FOR PROVIDING HOUSE KEEPING AND SANITATION WORK
RATES TO BE FURNISHED IN FINANCIAL BID

Sl. No.	Description	Details
1.	Main Directorate Building DWR(Surrounding area)	
2.	All Stories of main building	
3.	Total Rooms	
4.	Attached toilet (Director Chamber)	
5.	Common Toilets	
6.	Reception Hall	
7.	Conference Hall	
8.	Meeting Hall	
9.	Sub Station Building including rooms	
10.	Green House & Poly House/Net House	
11.	Digestion Rooms	
12.	Farm Block Shed (Godown) with Toilet & workshop shed & Implementation shed	
13.	Farm Block Shed Rooms & others rooms at Farm Section including threshing yard & Vermi-compost field lab's etc.	
14.	Guest House and Residential Colony (Quarters Type III, IV & V)	
15.	Attached Bathrooms	04
16.	Stair cases	
17.	Director Bungalow	Roads all around
18.	Roads	All roads in the premises of Directorate
19.	Security rooms at main gate & Guest House/Colony gate etc.	02
20.	Weekly cleaning of garbage containers	Main building = 10 Guest House including residential quarters = 05
21.	Cleaning of surface drains in around office building, guest house, Residential quarters, premises at regular intervals.	
22.	Other works related to the House keeping & sanitation which have not mentioned above	

*** This quantity will be taken into account, only for the purpose of evaluation/comparison of bids, and, that during actual implementation of contract, the actual quantity may vary as per actual demand. Bidders may visit/inspect the Office premises for actual area/size/unit etc. before quoting the rates on all working days during the office hours between the date of issue of the tender & last date of the submission of the rates/quotations.**

Materials to be used: - All the required cleaning materials, tools, dustbins, brooms, wipers including vacuum cleaner etc. will be arranged by the agency. Following materials is to be used:-

Sr. No.	Items	Brands
1.	Disinfectant / Cleaning liquid	Cleanzo/ Premium Quality
2.	Sanitary Cube	Homocol/Premium Quality
3.	Liquid Soap	Dettol/Premium Quality
4.	Naphthalene balls	Trishul/Premium Quality
5.	Room Freshener	Premium Quality
6.	Cleaning Powder	Vim/Surf/Premium Quality
7.	For Cleaning glass, furniture, computer etc.	Colin/Premium Quality
8.	For toilet flush	Harpic / Kiwi Kleen block
9.	Air Freshener	Premium Quality

INSTRUCTIONS FOR ONLINE BID SUBMISSION

1. The tender from/bidder documents may be downloaded from the website: <https://eprocure.gov.in/eprocure/app>. Online submission of Bids through Central Public Procurement Portal (<https://eprocure.gov.in/eprocure/app>) is mandatory. Manual/Offline bids shall not be accepted under any circumstances.

2. Tenders/bidders are requested to visit website <https://eprocure.gov.in/eprocure/app> regularly. Any changes/modifications in tender enquiry will be intimated by corrigendum through this website only.

3 In case, any holiday is declared by the Government on the day of opening, the tenders will be opened on the next working day at the same time. The Council reserves the right to accept or reject any or all the tenders.

The interested Firms are required to deposit (in original) **Tender Fee of Rs.1,000/-** (Non-refundable) in the form of Demand Draft prepared in favour of **“ICAR UNIT DWSR, Jabalpur”** payable at Jabalpur may be addressed to the **ICAR – Directorate of Weed Research, Jabalpur – 482004** on or before bid opening date and time as mentioned in the Critical Date Sheet.

5. The interested Firms are required to deposit (in original) Earnest Money Deposit (EMD) of the amount Rs.30,000/- (Rupees Thirty thousand only) in the form of Demand Draft/Bank Guarantee/FDR from any of the Commercial Banks in favour of **“ICAR UNIT DWSR, Jabalpur”** payable at Jabalpur may be addressed to the **ICAR – Directorate of Weed Research, Jabalpur – 482004** on or before bid opening date and time as mentioned in the Critical Date Sheet.

6. The firm should send the Original brochures of the product (if required) and may be addressed to the **Director, ICAR – Directorate of Weed Research, Jabalpur – 482004** on or before bid opening date and time as mentioned in the Critical Date Sheet.

7. Bidders need not to come at the time of Technical as well as financial bid opening at ICAR-DWR, Jabalpur. They can view live bid opening after login on CPPP e-Procurement Portal at their remote end. If bidder wants to join bid opening event at ICAR-DWR, Jabalpur then they have to come with bid acknowledgement slip that generates after successfully submission of online bid.

TERMS AND CONDITIONS

1. The terms and conditions of the contract which will govern any contract made are those contained in the General conditions of contract applicable to the contracts and the special/other terms and conditions are detailed in the tender forms and its schedules/Annexures. Please submit your rates online if you are in a position to furnish the requisite services in accordance with the requirements stated in the attached schedules/Annexure.
2. **An earnest money of (Rs. 30,000/-) (Rupees Thirty thousand only) must be deposited in the form of demand draft/FDR/BG payable to “ICAR UNIT DWSR, Jabalpur” payable at Jabalpur. The particulars of the earnest money deposited must also be super scribed on the top of the envelope by indicating the Tender Reference Number and date.** The tenders will not be considered if earnest money is not deposited. The EMD will be refunded to the unsuccessful tenderers as promptly as possible, where as in the case of successful tenderer EMD will be refunded after deposition of Security deposit @ 10% of the contract value in form of Demand Draft / Bank Guarantee/FDR.
3. The tenderer is being permitted to give tenders in consideration of the stipulations on his part that after submitting his tenders, he will not resile from his offer or modify the terms and conditions thereof. If the tenderer fail to observe and comply with the foregoing stipulation, the aforesaid amount of EMD will be forfeited by the Institute. In the event of the offer made by the tenderer not being accepted, the amount of earnest money deposited by the tenderer will be refunded to him after he has applied for the same, in the manner prescribed by the Institute.
4. If tenderer does not accept the offer, after issue of letter of award by the Institute within 15 days, the offer made shall be deemed to be withdrawn without any notice & earnest money forfeited.
5. The ICAR-DWR, Jabalpur is not bound to accept the lowest or any other tenders. Other conditional Tenders will not be accepted.
6. **An amount @ 10% of the contract value as a security deposit** for the contract is to be deposited by the selected agency/successful tenderer only after receiving a communication from the ICAR-DWR, Jabalpur. In the event of non-deposition of the same, the earnest money will be forfeited. The security deposit will be refunded on successfully completion of the contract. The dues if any, not settled by the agency will be recovered from the security deposit.
7. No interest on security deposit and earnest money deposit shall be paid by the Institute to the tenderer.
8. The GST or any other tax which is as per the rule of the Central/State Govt. shall be the liability of the Contractor/Service provider to deposit in the concerned department as per the rule. TDS/surcharge shall also be deducted at source from the bills of the successful contractor as per rule.
9. Director, ICAR-DWR, Jabalpur reserves the right to reduce or terminate the period of contract or to extend its duration in the interest of the Institute, for any justifiable reasons, not mandatory to be communicated to the tenderer.

10. Decision of Director, ICAR-DWR, Jabalpur shall be final for any aspect of the contract and binding to all parties. Disputes arising, if any on the contract will be settled at his/her level by mutual consultation and in case of failure of settlement dispute shall be referred to the sole arbitrator to be appointed by the Director of the Institute. The decision of the sole Arbitrator so appointed shall be final and binding on the parties. Arbitration proceedings shall be governed by the Arbitration & Conciliation Act, 1996.
11. Acceptance by the Institute will be communicated by FAX / Express letter or any other form of communication. Formal letter of acceptance and work order of the Tenders will be forwarded as soon as possible, but the earlier instructions in the FAX /Express letter etc. should be acted upon immediately.
12. The supporting /allied services staff should follow strict attendance and alternative arrangements are to be made by the agency whenever anyone of the staff/supervisor is to go on leave under intimation to this office.
13. Changing of staff /Supervisor should be intimated to this office. The work shall be executed strictly as per the schedule of work and instructions of the In-charge, Sanitation and Sectional In charges.
14. The staff provided should also maintain secrecy and discipline in the premises of Institute.
15. The Contractor shall keep a complaint register with his supervisor and it shall be open to verification by the authorized officer of ICAR-DWR, Jabalpur for the purpose. All complaints should be immediately attended to by the agency.
 - a.) The agreement is terminable with one month notice on either side.
 - b.) The contractor shall not sublet the work.
 - c.) The contractor or his workers shall not misuse the premises allotted to them for any purpose other than for which the contract is awarded.
 - d.) The selected agency shall provide necessary personnel for ICAR-DWR, Jabalpur as per labour Acts prevalent in the Madhya Pradesh State. The agency shall employ good and reliable manpower with good health within the age group of 21 to 45 years. In case any of the personnel so provided is not found suitable, by the ICAR-DWR, Jabalpur, the ICAR-DWR, Jabalpur shall have the right to ask for their replacement without giving any reasons thereof and the agency shall have to replace such persons immediately.
 - e.) The persons so provided by the agency under this contract will not be the employee of the ICAR-DWR, Jabalpur and there will be no employer-employee relationship between the ICAR-DWR, Jabalpur and person so engaged by the contractor in the aforesaid services.
 - f.) Payment for maintenance work will be made monthly upon submission of pre-receipted bill.
 - g.) After physical inspection of the site, the detailed estimates including assessment/requirements of man powers for providing job work contract for House Keeping and Sanitation etc. at this Directorate. The tenders should indicate only the lump-sum amount in respect of all the services covered under this contract. No request for alteration in the rates once quoted will be permitted within one year.

- h.) The rates to be quoted should include cost of each and every item including transportation cost, and manpower cost etc. based on **prevailing minimum labour wages prescribed by the Central or State Govt. whichever is higher**. The ICAR-DWR, Jabalpur shall not bear any extra charge on any account whatsoever i.e. EPF contribution, Uniform, Liveries, OTA, etc.
- i.) The contractor will discharge all its legal obligations in respect of the workers to be employed/ deployed by him for the execution of the work in respect of their wages and service conditions and shall also comply with all the rules and regulations and provisions of labour law in force that may be applicable to them from time to time. The contractor shall indemnify and keep indemnified the ICAR-DWR, Jabalpur from any claims, loss or damages that may be caused to it on account of any failure to comply with the obligations under various laws of Central or State. In case of any dispute, the decision of the Director, ICAR-DWR, Jabalpur shall be final and binding on the contractor.
- j.) Income Tax/TDS will be deducted from the payments due for the work done as per rule.
- k.) The contractor must employ adult labour only. Employment of child labour will lead to the termination of the contract.
- l.) The contract is subject to the condition that the tenderer will comply with all the laws and acts of the Central Govt., State Govt., relating to this contract made applicable from time to time.
- m.) **Risk Clause:** ICAR-DWR, Jabalpur reserves the right to discontinue the service at any time if the services are found unsatisfactory by giving a show-cause to be replied within a week and also has the right to award the contract to any other agency at the risk and cost of current agency and excess expenditure incurred on account of this can be recovered from Security deposit or pending bills or by raising a separate claim.
- n.) The work at this Institute should be supervised by providing a Supervisor.
- o.) Work should be executed during working hours on working days or as and when required.
- p.) The rates should be valid for one year from the date of issue work order.

LIQUIDATED DAMAGES CLAUSE / PENALTY CLAUSE:

- 1) If the allotted work is not done properly as per the satisfaction of the official by the contractor and there is no improvement in the work even after giving written order by institute then tender/contract will be cancelled after giving fifteen days notice to the contractor. The security deposit of the firm will also be forfeited. The defaulter firm will be debarred from applying in any of tender of the Institute for the next one year.
- 2) An amount equivalent to two days of contract amount, subject to a minimum of Rs.500/-will be levied as liquidated damages per day whenever and wherever it is found that the work is not up to the mark in any section. It will be brought to the notice of the supervisory staff of the firm by ICAR-DWR, Jabalpur and if no action is taken within 24 hour liquidated damages clause will be invoked.
- 3) Any misconduct / misbehaviour on the part of manpower deployed by the agency will not be accepted and such person(s) will have to be replaced immediately.

Other terms & Conditions:

1. In the tender for labour/manpower supply contracts, compliance by contractors regarding compliance of EPF & MP Act' 1952 needs to be specified along with other labour laws, names of contractors covered under the EPF & MP Act. The same can be searched and downloaded from the website – www.epfindia.gov.in.
2. Under the statutory provision, employee wise details of PF dues deducted from the salary/ wages of the employees along with employer's share should be submitted in the form of electronic challan cum return (ECR), thereafter, the generated e- challan from the EPF website is to be submitted. Since the consolidated ECR of the contractor regarding manpower supplied to all public and private sectors will be very bulky and will create confusion/ excessive time and energy consumption at the level of DDOs, hence separate ECR's and a separate e- challan as stated above with respect to the manpower deployed in this particular office is required to be submitted before releasing the payments to the contractor.
3. At the end of the year, EPFO generates statement of accounts of individual members' account reflecting opening balance, contributions, withdrawals, interest and closing balance etc. The contractor has to submit these annual statements of accounts in the office/ Department.
4. Workers may be guided to obtain e- passbooks from EPFO website.
5. If the tenderer requires interpretation of any clause, the decision of the Director, ICAR – DWR, Jabalpur shall be final and abiding.
6. The contractor will ensure timely payment of wages strictly as per Minimum Wages Act (as applicable from time to time by Central Government) to the deployed labourers, contractor should deposit the wages directly into the bank account of deployed labourers. The stamped copy of the advice sent to bank should be attached with the bill. Contractor shall maintain the record of their attendance, deposition of ESI,(if applicable), EPF etc. and submit such record to the authorized Officer of the Institute regularly every month along with the bill. During the contract period, no accommodations will be provided by ICAR- DWR, Jabalpur to the contractor and his deployed labourers.

7. The GST or any other tax which is as per the rule of the Central/State Govt. shall be the liability of the Contractor/Service provider to deposit in the concerned department **as per the rule**. TDS/surcharge shall also be deducted at source from the bills of the successful contractor as per rule.
8. The contractor shall issue a monthly wage slip to the workers with the details of payment and deductions.
9. The contractor will provide and maintain specified FIRST AID BOX at the premises and observe rules and laws as required by Contract Labour (R&A) Act, 1970 and contract Labour (R&A), Rules 1971 and as amended from time to time.
10. The successful Contractor/Agency will have to enter into an agreement Deed on Stamp Paper for execution of job contract on the above terms & conditions of the contracts of the contract before start of contract job.

The Director, ICAR-Directorate of Weed Research, Jabalpur reserves the right to reject any or all Tenders in whole or in part without assigning any reasons therefore. The decision of the Director, ICAR-DWR, Jabalpur shall be final and binding on the contractor / agency in respect of any clause covered under the Contract.

LEGAL OBLIGATIONS:-

All personnel employed by contractor shall be engaged by him as his own employees in all respects express or implied. The responsibilities whatsoever, incidental or direct, arising out of or for compliance with or enforcement of the provisions of various Labour Laws/Industrial Laws of the country, shall be that of the contractor, He shall specifically ensure compliance with the following Laws/Acts and their Enactments/Amendments:-

- a. The contract Labour (Regulation & Abolition) Act., 1970
- b. The contract Labour (Abolition & Regulation) Central Rules, 1971
- c. The Minimum wages Act., 1948
- d. The Employer's Liability Act., 1947
- e. The Payments of wages Act., 1936
- f. The Factories Act., 1948
- g. The Workmen's Compensation Act., 1923
- h. The Employees Provident Funds and Misc. Provisions Act., 1952
- i. The Payment of Bonus Act., 1976
- j. The Equal Remuneration Act., 1976
- k. The Industrial Disputes Act., 1947

Annexure-I

Technical Bid (To be submitted on CPP Portal)

1. Name of the Firm/Agency
2. Constitution of the Firm/Agency
 - Indian Companies Act 1956/2013
 - Indian Partnership Act, 1932: (please give names of partners)
 - Any other Act, if not, the owner
3. (i) For partnership firms whether registered under 'The Indian Partnership Act, 1932', please state further whether by the partnership agreement, authority to refer disputes concerning the business of the partnership to arbitration has been conferred on the partner who has signed the tender.

(ii) If answer to the above is in negative whether there is any general power of attorney executed by all the partners of the firms authorizing the partner who has signed the tender to refer dispute concerning business of the partnership to arbitration.

(iii) If answer to (i) or (ii) above is in the affirmative please furnish a copy of either the partnership agreement or the general power of attorney as the case maybe.
4. Scanned copy of Tender fee and Earnest Money Deposit (EMD)/its exemption, if any.
5. Value of Solvency Certificate issued by their bankers for not less than Rs.8.00 lacs
6. Scanned copy of ESI Registration Certificate of Firm
7. Scanned copy of EPF Registration Certificate of Firm
8. Scanned copy of Registration No. under Contract Act
9. Scanned copy Goods and Service Tax Registration no. of the firm, please attach scanned copy of GST/Service Tax challan for the latest three month also.
10. Scanned copy of PAN/TIN Number
11. **Last 3 years experience** of the firm in the field of providing such services in Central Govt. establishments/Autonomous bodies of Govt. of India/ Corporations of Govt. of India/reputed public or private organizations. (As per Annexure-V)
12. Scanned copy of duly certified copies of the satisfactory services/ work order copies where the tenderer is providing the services for the **last three years** of which atleast one should be of the running contract.
13. Scanned Copy of Annexure – IV and Tender Acceptance Letter (Annexure-VI).
14. **Scanned copy of Income Tax Returns for the last three years.** Certified Balance Sheet of the firm for last year of the service contract by the Chartered Accountant showing **Minimum turnover of the firm not less than Rs. 20 Lacs (Rupees Twenty Lacs) during the last financial year.**
15. Nos. of Sweeper staff, supervisors registered under ESI & EPF separately. Minimum 25 nos. (Staff, supervisor) required with their ESI & EPF contributions. Scanned copy of Documentary proof of vouchers [*i.e. challan for the latest three month*] may be attached.

FINANCIAL BID:

(Reference for BOQ) (To be quoted in format provided on CPP Portal)

Price bid for providing the **JOB WORK CONTRACT FOR House Keeping & Sanitation Work** at ICAR – Directorate of Weed Research, Jabalpur, Madhya Pradesh – 482004.

S.N.	Detailed Description of Work	Nature of Work	Units	Rate as per detailed description of work. GST will be paid extra as per rule.*
01.	Monthly consolidated rate offered for providing the Job Work Contract for House Keeping & Sanitation, as per Chart of Duties in accordance with the highest standards of Allied Services and as per the terms and conditions specified in the Tenders including all labours, materials required booms, wiper, beens, transportation, specially covered all applicable Acts.	House Keeping & Sanitation Work	Monthly Job Work Contract (Rs. In figure) (Rupees in words)

* Note: PLEASE QUOTE YOUR RATE INCLUDING ALL STATUTORY CHARGES i.e. EPF/ESI / TAXES ETC. EXCLUDING GST. GST will be paid extra as per rules.

❖ Further minimum wages will be revised as per Govt. of India, as may be applicable, from time to time.

Note: The above mentioned Financial Proposal/Commercial Bid format is provided as BoQ.xls along with this tender document at <https://eprocure.gov.in/eprocure/app>. Bidders are advised to download this BoQ.xls as it is and quote their offer/rates in the permitted column and upload the same in the Financial Bid. **Bidder shall not tamper/modify downloaded price bid template in any manner.** In case if the same is found to be tempered / modified in any manner, tender will be completely rejected and EMD would be forfeited and tenderer is liable to be banned from doing business with ICAR-DWR, Jabalpur.

Annexure-III**Break up of charges to be claimed & actual to be paid to the persons engaged on job contract**

Sl. No.	Description	Sweeping & Cleaning on B category	Material cost
1.	Monthly Rate		
2.	ESI Contribution		
3.	EPF Contribution		
A.	Total cost per head (1+2+3)		
B.	Service charges, if any		
C.	Goods & Service Tax		
D.	Grand Total (A+B+C)		
E.	Contribution by the employee for ESI/EPF to be deducted		
	Deduction, if any		
F.	Actual amount to be paid to the person engaged on job contract by the agency/contractor		

Signature of bidder with Seal



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महाराजपुर, अधरताल, जबलपुर – 482004, (म. प्र.), भारत

ICAR- Directorate of Weed Research

Maharajpur, Adhartal, Jabalpur 482 004 (M.P.), INDIA

EPABX : +91-761-2353101, 2353934, Fax : +91-761 – 2353129

Gram : WEEDSCIENCE, Email : dirdwsr@icar.org.in

Annexure-IV



FORM FOR SUBMISSION OF DETAILS FOR PAYMENT OF BILLS THROUGH E-PAYMENT

Name of the Firm :

Registered/Postal Address :

1.	Permanent Account Number (PAN):	
2.	TAN No:	
3.	Bank Details:	
3.a	Bank Account No.	
3.b	Bank Branch Name & Address	
3.c	Type of Account (Saving/Current)	
3.d	Mobile Number of Vender	
3.e	Bank IFSC Code/MICR Code/ RTGS Code	
4.	GST Registration Number:	

Please get the above details verified from your bankers.

CERTIFICATE

Certified that the information at S.No.1 to 4 are correct.

Signature of branch manager with seal

Signature of bidder with Seal

Details of the Minimum 3 years experience/work done

S. No.	Name of Client Deptt./Organization & Name of Contact person with Ph. No.	Period		No. of Staff	Remarks If any or Page No.
		From	To		
1.					
2.					
3.					

**Authorized Signatory
Full Name of Bidder with Address & Date**

Signature of bidder with Seal

TENDER ACCEPTANCE LETTER

(To be given on Company Letter Head)

Date:

To,

.....
.....

Sub: Acceptance of terms and conditions of tender.

Tender Reference No.:

Name of tender/work:-

Dear Sir,

1. I/we have downloaded / obtained the tender documents(s) for the above mentioned 'Tender/work' from the web site(s) namely:

As per your advertisement, given in the above mentioned website(s).

1. I/we hereby certify that I/we have read the entire terms and conditions of the tender documents from Page No. _____ to _____ (including all documents like annexure(s), schedules(s), etc.,) which form part of the contract agreement and I/we shall abide hereby by the terms / conditions / clauses contained therein.
2. The corrigendum(s) issued from time to time by your department / organisations too have also been taken into consideration, while submitting this acceptance letter.
3. I/we hereby unconditionally accept the tender conditions of above mentioned tender document(s)/corrigendum(s) in its totality / entirety.
4. I/we do hereby declare that our Firm has not been blacklisted / debarred by any Govt. Department/Public Sector Undertaking.
5. I/we certify that all information furnished by the our Firm is true and correct and in the event the information is found to be incorrect/untrue or found violated, then your department/organisation shall without giving any notice or reason therefore or summarily reject the bid or terminate the contract, without prejudice to any other rights or remedy including the forfeiture of the full said earnest money deposit absolutely.

Yours faithfully,
(Signature of the Bidder, with Official Seal)

INSTRUCTIONS FOR ONLINE BID SUBMISSION:

The bidders are requested to submit soft copies of their bids electronically on the CPP Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the CPP Portal, prepare their bids in accordance with the requirements and submitting their bids online on the CPP Portal.

More information useful for submitting online bids on the CPP Portal may be obtained at :
<https://eprocure.gov.in/eprocure/app>.

REGISTRATION:

- Bidders are required to enrol on the e-Procurement module of the Central Public Procurement Portal (URL: <https://eprocure.gov.in/eprocure/app>) by clicking on the link **“Online Bidder Enrolment”** on the CPP Portal which is free of charge.
- As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.
- Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.
- Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Class II or Class III Certificates with signing key usage) issued by any Certifying Authority Recognized by CCA India (e.g. Sify / nCode / eMudhra etc.), with their profile.
- Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSC's to others which may lead to misuse.
- Bidder then logs in to the site through the secured log-in by entering their user ID / password and the password of the DSC /e-Token.

SEARCHING FOR TENDER DOCUMENTS:

- There are various search options built in the CPP Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, Organization Name, Location, Date, Value, etc. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as Organization Name, Form of Contract, Location, Date, other keywords etc. To search for a tender published on the CPP Portal.

- Once the bidders have selected the tenders they are interested in, they may download the required documents / tender schedules. These tenders can be moved to the respective 'My Tenders' folder. This would enable the CPP Portal to intimate the bidders through SMS / e-mail in case there is any corrigendum issued to the tender document.
- The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification / help from the Helpdesk.

PREPARATION OF BIDS:

- Bidder should take into account any corrigendum published on the tender document before submitting their bids.
- Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents – including the names and content of each of the document that need to be submitted. Any deviation from these may lead to rejection of the bid.
- Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document / schedule and generally, they can be in PDF / XLS / RAR / DWF / JPG formats. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.
- To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN Card Copy, Annual Reports, Auditor Certificates etc.) has been provided to the bidders. Bidders can use "My Space" or "Other Important Documents" area available to them to upload such documents. These documents may be directly submitted from the "My Space" area while submitting a bid, and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.

SUBMISSION OF BIDS:

- Bidder should log into the site well in advance for bid submission so that they can upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.
- The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.
- Bidder has to select the payment option as "Offline" to pay the tender fee / EMD as applicable and enter details of the instrument.

- Bidder should prepare the EMD as per the instructions specified in the tender document. The Original should be posted / couriered / given in person to the concerned official, latest by the last date of bid submission or as specified in the tender documents. The details of the DD / any other accepted instrument, physically sent, should tally with the details available in the scanned copy and the data entered during bid submission time. Otherwise the uploaded bid will be rejected.
- Bidders are requested to note that they should necessary submit their financial bids in the format provided and no other format is acceptable. If the price bid has been given as a standard BoQ format with the tender document, then the same is to be downloaded and to be filled by all the bidders. Bidders are required to download the BoQ file, open it and complete the white coloured (unprotected) cells with their respective financial quotes and other details (such as name of the bidder). No other cells should be changes.
Once the details have been completed, the bidder should save it and submit it online, without changing the filename. If the BoQ file is found to be modified by the bidder, the bid will be rejected.
- The server time (which is displayed on the bidder's dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.
- All the documents being submitted by the bidders would be encrypted using PKI encryption techniques to ensure the secrecy of the data. The data entered cannot be viewed by unauthorized persons until the time of bid opening. The confidentiality of the bids is maintained using the secured Socket Layer 128 bit encryption technology. Data storage encryption of sensitive fields is done. Any bid document that is uploaded to the server is subjected to symmetric encryption using a system generated symmetric key. Further this key is subjected to asymmetric encryption using buyers / bid openers public keys. Overall, the uploaded tender documents become readable only after the tender opening by the authorised bid openers.
- The uploaded tender documents become readable only after the tender opening by the authorized bid openers.
- Upon the successful and timely submission of bids (i.e after Clicking "Freeze Bid Submission" in the portal), the portal will give a successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.
- The bid summary has to be printed and kept as an acknowledgement of the submission of the bid. This acknowledgement may be used as an entry pass for any bid opening meetings.

ASSISTANCE TO BIDDERS:

- Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender.
- Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk.
